

Canadian Society for Medical Laboratory Science Société canadienne de science de laboratoire médical

# Personal Competency Rating Booklet

Medical Laboratory Assistant (MLA) Employer Assessment

Booklet to be completed by the applicant's employer and sent directly to CSMLS via direct mailing (Post)

Applica	Applicant's Personal Information					
□ Miss	□Mrs	□ Ms	□ Mr	C	SMLS ID:	
Last Nar	ne (Pleas	e print)		Fi	rst Name	Middle Initial
Address	3			City	Province	Postal Code
Telepho	ne No.				Business Telep	hone No.
Fax No.					Email	

## **Employer's Information Booklet To Be Completed By The Employer** ☐ Miss $\square$ Mrs $\square$ Ms $\square$ Mr Last Name (Please print above) First Name Title Institution **Business Telephone Number** Address Province Postal Code City Fax No. **Email Employer's Statement:** I declare that the information in this personal competency rating booklet about the applicant identified in this document is true. I have read and agree to abide by the prior learning assessment handbook: policies, procedures, rules and eligibility requirements. Print Name Signature Date **Contact Information** Canadian Society for Medical Laboratory Science Prior Learning Assessment Department Address 33 Wellington St N Hamilton, ON L8R 1M7 Telephone

(905) 667-8507 or

(800) 263-8277 x 8507 Email

pla@csmls.org

Fax

(905) 528-4968

Website

www.csmls.org

#### Instructions

Thank you for completing this valuable assessment tool for your past or present employee. It is a vital tool necessary for our prior learning assessment team to adequately determine this applicant's work history and experience.

As you go through each competency statement, rate your employee's knowledge and experience by checking off the boxes that apply.

- 1. Employee has not had training to fulfill this competency
- 2. Employee does not have clinical experience to fulfill this competency
- 3. Employee has had limited training in this area to fulfill this competency
- 4. Employee can perform or demonstrate skills in this area with some assistance
- 5. Employee can perform or demonstrate skills independently in this area

In the additional space provided you can include details of your employees education and work experience as it pertains/pertained to their position.

Once you complete the Personal Competency Rating Booklet please sign it and mail it directly to the CSMLS. We do not accept copies, faxes or emailed versions. We cannot accept personal submissions by the applicant.

#### **EXAMPLE**

Number:	Competency:
2.04	Confirms the identity of the patient and performs venipuncture and capillary blood collection to obtain appropriate samples for laboratory analysis
Rating:	<ol> <li>□ 1. Employee has not had training to fulfill this competency</li> <li>□ 2. Employee does not have clinical experience to fulfill this competency</li> <li>☑ 3. Employee has had limited training in this area to fulfill this competency</li> <li>□ 4. Employee can perform or demonstrate skills in this area with some assistance</li> <li>□ 5. Employee can perform or demonstrate skills independently in this area</li> </ol>
Details: Employee pre	esent at general training session on proper patient identification.

#### **Safe Work Practices**

The medical laboratory assistant conducts professional practice according to established protocols, safety guidelines, and existing legislation.

Number:	Competency:		
1.01	Applies the principles of routine practices		
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>		
Details:			
Number:	Competency:		
1.02	Uses personal protective equipment, e.g. gloves, gowns, mask, face shields, aprons		
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>		
Details:			
Number:	Competency:		
1.03	Applies laboratory hygiene and infection control practices		
1.03 Rating:			
	Applies laboratory hygiene and infection control practices  1. Employee has not had training to fulfill this competency 2. Employee does not have clinical experience to fulfill this competency 3. Employee has had limited training in this area to fulfill this competency 4. Employee can perform or demonstrate skills in this area with some assistance		
Rating:	Applies laboratory hygiene and infection control practices  1. Employee has not had training to fulfill this competency 2. Employee does not have clinical experience to fulfill this competency 3. Employee has had limited training in this area to fulfill this competency 4. Employee can perform or demonstrate skills in this area with some assistance		
Rating:  Details:	Applies laboratory hygiene and infection control practices  1. Employee has not had training to fulfill this competency 2. Employee does not have clinical experience to fulfill this competency 3. Employee has had limited training in this area to fulfill this competency 4. Employee can perform or demonstrate skills in this area with some assistance 5. Employee can perform or demonstrate skills independently in this area		
Rating:  Details:  Number:	Applies laboratory hygiene and infection control practices  1. Employee has not had training to fulfill this competency 2. Employee does not have clinical experience to fulfill this competency 3. Employee has had limited training in this area to fulfill this competency 4. Employee can perform or demonstrate skills in this area with some assistance 5. Employee can perform or demonstrate skills independently in this area  Competency: Minimizes possible dangers from biological specimens, laboratory supplies and		

Number:	Competency:		
1.05	Uses laboratory safety devices, e.g. biological safety cabinet, fume hood, laminar flow cabinet, safety pipetting device, safety container and carrier, safety shower, eye wash station		
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>		
Details:			
Number:	Competency:		
1.06	Labels, dates, handles, stores and disposes chemicals, dyes, reagents and solutions according to legislation, e.g. WHMIS		
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>		
Details:			
Number:	Competency:		
Number: 1.07	Competency: Handles and disposes sharps		
1.07	Handles and disposes sharps  1. Employee has not had training to fulfill this competency 2. Employee does not have clinical experience to fulfill this competency 3. Employee has had limited training in this area to fulfill this competency 4. Employee can perform or demonstrate skills in this area with some assistance		
1.07 Rating:	Handles and disposes sharps  1. Employee has not had training to fulfill this competency 2. Employee does not have clinical experience to fulfill this competency 3. Employee has had limited training in this area to fulfill this competency 4. Employee can perform or demonstrate skills in this area with some assistance		
1.07  Rating:  Details:	Handles and disposes sharps  1. Employee has not had training to fulfill this competency 2. Employee does not have clinical experience to fulfill this competency 3. Employee has had limited training in this area to fulfill this competency 4. Employee can perform or demonstrate skills in this area with some assistance 5. Employee can perform or demonstrate skills independently in this area		
1.07  Rating:  Details:	Handles and disposes sharps  1. Employee has not had training to fulfill this competency 2. Employee does not have clinical experience to fulfill this competency 3. Employee has had limited training in this area to fulfill this competency 4. Employee can perform or demonstrate skills in this area with some assistance 5. Employee can perform or demonstrate skills independently in this area  Competency:  Stores, handles, transports and disposes biological and other hazardous materials		

Number:	Competency:			
1.09	Uses disinfection and sterilization methods			
Rating:	<ol> <li>□ 1. Employee has not had training to fulfill this competency</li> <li>□ 2. Employee does not have clinical experience to fulfill this competency</li> <li>□ 3. Employee has had limited training in this area to fulfill this competency</li> <li>□ 4. Employee can perform or demonstrate skills in this area with some assistance</li> <li>□ 5. Employee can perform or demonstrate skills independently in this area</li> </ol>			
Details:				
Number:	Competency:			
1.10	Minimizes potential hazards related to disinfection/sterilization methods			
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>			
Details:				
Number:	Competency:			
1.11	Applies measures in response to laboratory accidents/incidents			
Rating:  Details:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>			
Number:	Competency:			
1.12	Applies spill containment and clean up procedures for biological and other hazardous materials			
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>			
Details:				

Number:	Competency:
1.13	Responds appropriately to workplace emergencies
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
1.14	Reports and documents all incidents related to safety and personal injury
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
1.15	Applies proper ergonomic principles to minimize risk of injury
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	

## Data and Specimen Collection and Handling

The medical laboratory assistant verifies relevant data and ensures that appropriate specimens are collected and handled according to established protocols.

Number:	Competency:
2.01	Demonstrates fundamental knowledge of medical terminology, physiology, anatomy and disease processes
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
2.02	Verifies relevant information is provided for test request
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
	Competency.
2.03	Provides information to the client on specimen collection, transportation and storage
	Provides information to the client on specimen collection, transportation and
2.03	Provides information to the client on specimen collection, transportation and storage  1. Employee has not had training to fulfill this competency 2. Employee does not have clinical experience to fulfill this competency 3. Employee has had limited training in this area to fulfill this competency 4. Employee can perform or demonstrate skills in this area with some assistance
2.03 Rating:	Provides information to the client on specimen collection, transportation and storage  1. Employee has not had training to fulfill this competency 2. Employee does not have clinical experience to fulfill this competency 3. Employee has had limited training in this area to fulfill this competency 4. Employee can perform or demonstrate skills in this area with some assistance
2.03  Rating:  Details:	Provides information to the client on specimen collection, transportation and storage  1. Employee has not had training to fulfill this competency 2. Employee does not have clinical experience to fulfill this competency 3. Employee has had limited training in this area to fulfill this competency 4. Employee can perform or demonstrate skills in this area with some assistance 5. Employee can perform or demonstrate skills independently in this area
2.03  Rating:  Details:  Number:	Provides information to the client on specimen collection, transportation and storage  1. Employee has not had training to fulfill this competency 2. Employee does not have clinical experience to fulfill this competency 3. Employee has had limited training in this area to fulfill this competency 4. Employee can perform or demonstrate skills in this area with some assistance 5. Employee can perform or demonstrate skills independently in this area  Competency:  Confirms the identity of the patient and performs venipuncture and capillary blood

Number:	Competency:		
2.05	Performs sample collection and chain of custody procedures relating to specimens with legal implications		
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>		
Details:			
Number:	Competency:		
2.06	Adheres to established protocols for labeling and traceability of specimens		
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>		
Details:			
Number:	Competency:		
2.07	Delivers specimens taking into account priority and stability		
2.07 Rating:	Delivers specimens taking into account priority and stability  1. Employee has not had training to fulfill this competency 2. Employee does not have clinical experience to fulfill this competency 3. Employee has had limited training in this area to fulfill this competency 4. Employee can perform or demonstrate skills in this area with some assistance 5. Employee can perform or demonstrate skills independently in this area		
Rating:  Details:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>		
Rating:	<ul> <li>1. Employee has not had training to fulfill this competency</li> <li>2. Employee does not have clinical experience to fulfill this competency</li> <li>3. Employee has had limited training in this area to fulfill this competency</li> <li>4. Employee can perform or demonstrate skills in this area with some assistance</li> </ul>		
Rating:  Details:	□ 1. Employee has not had training to fulfill this competency □ 2. Employee does not have clinical experience to fulfill this competency □ 3. Employee has had limited training in this area to fulfill this competency □ 4. Employee can perform or demonstrate skills in this area with some assistance □ 5. Employee can perform or demonstrate skills independently in this area  Competency: Assesses specimen suitability for testing		
Rating:  Details:  Number:	<ol> <li>□ 1. Employee has not had training to fulfill this competency</li> <li>□ 2. Employee does not have clinical experience to fulfill this competency</li> <li>□ 3. Employee has had limited training in this area to fulfill this competency</li> <li>□ 4. Employee can perform or demonstrate skills in this area with some assistance</li> <li>□ 5. Employee can perform or demonstrate skills independently in this area</li> </ol> Competency:		

Number:	Competency:
2.09	Verifies that the pertinent data on the specimen and requisition correspond
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
2.10	Accessions specimens into laboratory information systems
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
2.11	Adheres to guidelines for specimen retention, storage, transportation and disposal
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
2.12	Prepares specimens for analysis
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	

Number:	Competency:		
2.13	Identifies, documents and initiates corrective action for pre-examination (pre-analytical) errors		
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>		
Details:			
Number:	Competency:		
2.14	Prepares documentation, packages specimens for shipping, seals and labels shipping containers in accordance with Transportation of Dangerous Goods (TDG) regulations		
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>		
Details:			
Number:	Competency:		
2.15	Describes the role of the laboratory in point-of-care testing		
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>		
Rating: Details:	<ul> <li>2. Employee does not have clinical experience to fulfill this competency</li> <li>3. Employee has had limited training in this area to fulfill this competency</li> <li>4. Employee can perform or demonstrate skills in this area with some assistance</li> </ul>		
-	<ul> <li>2. Employee does not have clinical experience to fulfill this competency</li> <li>3. Employee has had limited training in this area to fulfill this competency</li> <li>4. Employee can perform or demonstrate skills in this area with some assistance</li> </ul>		
Details:	<ul> <li>□ 2. Employee does not have clinical experience to fulfill this competency</li> <li>□ 3. Employee has had limited training in this area to fulfill this competency</li> <li>□ 4. Employee can perform or demonstrate skills in this area with some assistance</li> <li>□ 5. Employee can perform or demonstrate skills independently in this area</li> </ul> Competency: Performs point-of-care techniques, identifies sources of interference and initiates corrective action as delegated		
Details:  Number:	<ul> <li>2. Employee does not have clinical experience to fulfill this competency</li> <li>3. Employee has had limited training in this area to fulfill this competency</li> <li>4. Employee can perform or demonstrate skills in this area with some assistance</li> <li>5. Employee can perform or demonstrate skills independently in this area</li> </ul> Competency: Performs point-of-care techniques, identifies sources of interference and initiates		

## **Pre-analytical Procedures**

The medical laboratory assistant performs pre-analytical procedures on specimens from a variety of sources according to established protocols.

Number:	Competency:
3.01	Loads specimens for analysis on laboratory equipment
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
3.02	Prepares smears manually or using automated equipment
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
3.03	Performs routine staining and cover slipping either manually or using automated equipment, e.g. Jenner-Giemsa, Gram, Wright, Hematoxylin and Eosin, Papanicolaou, Leishman
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	

Number:	Competency:
3.04	Selects appropriate culture media, inoculates and incubates specimens using aseptic technique
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	

## **Reagent Preparation**

The medical laboratory assistant uses laboratory equipment and instruments to prepare reagents according to established protocols.

Number:	Competency:
4.01	Prepares/stores reagents, solutions, stains or media to specifications
	Performs calculations/dilutions for reagent preparation
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
4.02	Uses reagent preparation equipment, e.g. pH meter, balance, autoclave
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Borans.	
Number:	Competency:
	Competency: Cleans glassware according to specifications
Number:	

#### **Communication and Interaction**

The medical laboratory assistant interacts with patients/clients and other health care professionals using effective communication, teamwork skills and inter-professional collaboration.

Number:	Competency:
5.01	Practises effective communication with colleagues, patients/clients and other health care professionals:
	Active listening
	Verbal communication
	Non-verbal communication
	Written communication
	Conflict management
	Identifies barriers to effective communication
	Uses technology appropriately to facilitate communication
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Compalancy
Homber.	Competency:
5.02	Demonstrates effective teamwork skills

Number:	Competency:
5.03	Demonstrates interdisciplinary/interprofessional team skills:
	Communication
	Collaboration
	Role clarification
	Reflection
Detine	☐ 1. Employee has not had training to fulfill this competency
Rating:	☐ 2. Employee does not have clinical experience to fulfill this competency
	<ul> <li>3. Employee has had limited training in this area to fulfill this competency</li> <li>4. Employee can perform or demonstrate skills in this area with some assistance</li> </ul>
	□ 5. Employee can perform or demonstrate skills independently in this area
Details:	
Number:	Competency:
5.04	Demonstrates adaptive skills when interacting with patients/clients
Rating:	<ul> <li>1. Employee has not had training to fulfill this competency</li> <li>2. Employee does not have clinical experience to fulfill this competency</li> </ul>
	☐ 3. Employee has had limited training in this area to fulfill this competency
	<ul> <li>4. Employee can perform or demonstrate skills in this area with some assistance</li> <li>5. Employee can perform or demonstrate skills independently in this area</li> </ul>
Details:	
Bordiis.	

## **Quality Management**

The medical laboratory assistant practises and promotes the principles of quality management systems.

Number:	Competency:
6.01	Demonstrates knowledge of quality systems essentials (QSE)
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
6.02	Follows established protocols as defined in policy, process and procedure manuals
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
Number: 6.03	Competency:  Prepares and runs quality controls/standards on equipment, to be validated by a medical laboratory technologist
	Prepares and runs quality controls/standards on equipment, to be validated by a
6.03	Prepares and runs quality controls/standards on equipment, to be validated by a medical laboratory technologist  1. Employee has not had training to fulfill this competency 2. Employee does not have clinical experience to fulfill this competency 3. Employee has had limited training in this area to fulfill this competency 4. Employee can perform or demonstrate skills in this area with some assistance

	Competency:
6.04	Assists in updating procedures and protocols, as well as other reference information and communication
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
6.05	Participates in workflow analysis to identify issues and solve problems
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
6.06	Identifies, documents and reports deficiencies that may affect the quality of testing
Rating:	<ul> <li>1. Employee has not had training to fulfill this competency</li> </ul>
Kulling.	<ol> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	<ul> <li>2. Employee does not have clinical experience to fulfill this competency</li> <li>3. Employee has had limited training in this area to fulfill this competency</li> <li>4. Employee can perform or demonstrate skills in this area with some assistance</li> </ul>
-	<ul> <li>2. Employee does not have clinical experience to fulfill this competency</li> <li>3. Employee has had limited training in this area to fulfill this competency</li> <li>4. Employee can perform or demonstrate skills in this area with some assistance</li> </ul>
Details:	<ul> <li>2. Employee does not have clinical experience to fulfill this competency</li> <li>3. Employee has had limited training in this area to fulfill this competency</li> <li>4. Employee can perform or demonstrate skills in this area with some assistance</li> <li>5. Employee can perform or demonstrate skills independently in this area</li> </ul>
Details:  Number:	<ul> <li>2. Employee does not have clinical experience to fulfill this competency</li> <li>3. Employee has had limited training in this area to fulfill this competency</li> <li>4. Employee can perform or demonstrate skills in this area with some assistance</li> <li>5. Employee can perform or demonstrate skills independently in this area</li> </ul> Competency: Performs and documents preventative maintenance and reagent changes,

Number:	Competency:
6.08	Recognizes malfunctions in equipment/instruments, initiates and documents corrective action
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
6.09	Participates in continuous quality improvement activities
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
6.10	Demonstrates knowledge of risk management
6.10 Rating:	
	Demonstrates knowledge of risk management  1. Employee has not had training to fulfill this competency 2. Employee does not have clinical experience to fulfill this competency 3. Employee has had limited training in this area to fulfill this competency 4. Employee can perform or demonstrate skills in this area with some assistance
Rating:	Demonstrates knowledge of risk management  1. Employee has not had training to fulfill this competency 2. Employee does not have clinical experience to fulfill this competency 3. Employee has had limited training in this area to fulfill this competency 4. Employee can perform or demonstrate skills in this area with some assistance
Rating:  Details:	Demonstrates knowledge of risk management  1. Employee has not had training to fulfill this competency 2. Employee does not have clinical experience to fulfill this competency 3. Employee has had limited training in this area to fulfill this competency 4. Employee can perform or demonstrate skills in this area with some assistance 5. Employee can perform or demonstrate skills independently in this area  Competency:  Participates in internal and external quality assurance activities, e.g. proficiency testing, audits, accreditation
Rating:  Details:  Number:	Demonstrates knowledge of risk management  1. Employee has not had training to fulfill this competency 2. Employee does not have clinical experience to fulfill this competency 3. Employee has had limited training in this area to fulfill this competency 4. Employee can perform or demonstrate skills in this area with some assistance 5. Employee can perform or demonstrate skills independently in this area  Competency: Participates in internal and external quality assurance activities, e.g. proficiency

Number:	Competency:
6.12	Demonstrates knowledge of inventory maintenance
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
6.13	Demonstrates information management skills, e.g. computer, laboratory information systems and related technology
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	

#### **Professional Practice**

The medical laboratory assistant meets the legal and ethical requirements of practice and protects the patient's right to a reasonable standard of care. Professional responsibility encompasses scope of practice, accountability, and professional development.

Number:	Competency:
7.01	Maintains confidentiality of health care information
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
7.02	Complies with legislations that govern the medical laboratory profession
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
7.03	Recognizes limitations of own competence and seeks action to resolve
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> </ol>
	☐ 5. Employee can perform or demonstrate skills independently in this area
Details:	· · · · · · · · · · · · · · · · · · ·

Number:	Competency:
7.04	Obtains informed consent prior to procedure and respects a patient's right to refuse
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
7.05	Recognizes potentially dangerous situations and understands the right to refuse unsafe work
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
7.06	Takes responsibility and is accountable for professional actions
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
7.07	Recognizes the need for and participates in continuing education and training
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	

Number:	Competency:
7.08	Promotes the image and status of the profession of medical laboratory science as members of the health care team
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
7.09	Recognizes how ethical issues in the health care environment affect the medical laboratory assistant and clients
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
7.10	Demonstrates knowledge of the health care system, professional laboratory organizations and their responsibilities
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
7.11	Demonstrates knowledge of the determinants of health and their implications for the laboratory system
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	

Number:	Competency:
7.12	Respects the diversity, dignity, values, and beliefs of patients/clients and colleagues
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
7.13	Demonstrates knowledge of interpersonal skills:
	Recognizes signs of individual and group stress
	Recognizes signs of patient stress
	Exhibits empathy when assisting patients and colleagues
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	

## **Critical Thinking**

The medical laboratory assistant applies critical thinking skills to constructively investigate, evaluate and problem solve.

Number:	Competency:
8.01	Demonstrates knowledge of a dynamic environment; adapts and responds to change
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
8.02	Recognizes that change initiated in one area may impact other areas of health care services
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
8.03	Engages in reflective practice; stops and thinks about practice, consciously analyzes decision making and draws conclusions to improve future practice
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	

Number:	Competency:
8.04	Organizes work to accommodate priorities
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
8.05	Maximizes efficient use of resources, e.g. time, equipment, personnel
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
8.06	Demonstrates effective problem solving/trouble-shooting strategies and initiates appropriate follow up
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	
Number:	Competency:
8.07	Contributes to implementation strategies that integrate timelines, resource management and communication related to projects or research/studies
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> </ol>
	☐ 5. Employee can perform or demonstrate skills independently in this area

Number:	Competency:
8.08	Demonstrates the ability to make evidence-based decisions
Rating:	<ol> <li>Employee has not had training to fulfill this competency</li> <li>Employee does not have clinical experience to fulfill this competency</li> <li>Employee has had limited training in this area to fulfill this competency</li> <li>Employee can perform or demonstrate skills in this area with some assistance</li> <li>Employee can perform or demonstrate skills independently in this area</li> </ol>
Details:	

## **Final Instructions**

Once again, thank you for completing this valuable assessment tool for your past or present employee. It is a vital tool necessary for our prior learning assessment team to adequately determine this applicant's work history and experience.

Please mail the following on behalf of your current or former employee:

- 1. This signed and completed document
- 2. Detailed job description
- 3. Employment details with start and end date (if applicable)

#### **Work Experience Letter Requirements**

An official representative must send a letter directly to CSMLS describing applicant's work experience as an MLA. It is also helpful if you include a job description.

Official work experience letters must:

- be printed on official letterhead
- be signed by the official representative of the laboratory
- include the candidate's dates of employment
- include department rotation if the candidate worked in more than one department
- include the list of tasks the candidate performed
- include the equipment/methods the candidate used to perform these tasks
- include the frequency (for example, daily or weekly)
- be mailed directly to the CSMLS

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